

# Finacle Menus for Post Office Operations

## CIF ID Related Menus

- **CDEDUP**: Check if the customer is already an existing customer.
- **CCRC/CIFCR**: Create a new CIF. Verification by a supervisor is required.
- **CMRC/CIFMD**: Modify or suspend a CIF ID.
- **HCCA**: Merge CIF IDs.
- **HCRV**: Inquire about CIF IDs (Customer Relationship View).
- **CASBAO/QDESA**: Open a savings account.
- **CASBAV/QDESAVF**: Verify an opened account.
- **CASBAOM/QDEMSABV**: Modify an account before verification.
- **CASBAM/QDEMSEA**: Modify an account after verification.
- **CTM/CXFER**: Perform cash and transfer transactions.
- **HPBP**: Print passbooks.
- **HCAAC**: Close a savings account and verify the closure.
- **CNAC**: Find the new account number from the old account number.
- **HCBM**: Change the status of the customer from Minor to Major.

## TD (Term Deposit) Related Menus

- **CMISAO/MISAOP**: Open a TD account.
- **CMISAOPV/MISAVF**: Verification by a supervisor.
- **CMISAOPM/MISAMBV**: Modify an account before verification.
- **CMISAM/MISAMAV**: Modify an account after verification.
- **TRCDP/CTM**: Fund an account with cash.
- **TRTFR/HXFER/CXFER**: Fund an account through transfer.
- **HTDTRAN**: Transaction inquiry.
- **TDRED/HTDREN**: Renew a TD account.
- **HCAACTD/TDACTCL**: Close a TD account.
- **HCAACVTD/TDACTCLV**: **Verify the closure.**

## MIS (Monthly Income Scheme) Related Menus

- **CMISAOP/MISAO**: Open an MIS account.
- **CMISAOPV/MISAVF**: Verify the account.
- **CMISAOPM/MISAMBV**: Modify an account before verification.
- **CMISAM/MISAMAV**: Modify an account after verification.
- **HCAACTD**: Close or pre-close the account.
- **HCAACVTD**: Verify the closure.
- **HTM**: Pay interest by debiting SUNDARY DEPOSIT MIS.

## Senior Citizen Account Related Menus

- **CSCAOP/SCSSAO:** Open an SCSS deposit account.
- **CSCAOPM/SCSSMBV:** Modify the account before verification.
- **CSCAOPV/SCSSAV:** Verify the account opening.
- **CSCAM/SCSSMAV:** Modify the account after verification.
- **HCAACTD:** Close an SCSS account.
- **HCAACVTD:** Verify the closure.

## RD (Recurring Deposit) Account Menus

- **CRDOAAC/RDAOCM:** Open a recurring deposit account.
- **CRDOAACV/RDAOVF:** Verify the account opening.
- **CRDOAACM/RDMAO:** Modify the account before verification.
- **CRDACM:** Modify the account after verification.
- **RDAMT/CRDP:** Maintain RD account transactions.
- **CRDCAAC/RDACLM:** Close a recurring deposit account.
- **CRDCAACV/RDACLM:** Verify the closure.

## PPF (Public Provident Fund) Account Menus

- **CPPFAO/PPFAO:** Open a PPF account.
- **CPPFAV/PPFACVF:** Verify the account opening.
- **CPDTM:** Fund all future deposits in the PPF account.
- **CPWTM:** Make partial withdrawals.
- **HAFSM:** Unfreeze the account.
- **PPFAMBV/PPFAOM:** Modify the PPF account before verification.
- **PPFAMAVF/PPFAM:** Modify the PPF account after verification.
- **PPFAEXT/HCEXTN:** Extend the PPF account.
- **HCAAC:** Close a PPF account.

## NSC/KVP Account Menus

- **CSCOAAC/NSCAO:** Open an NSC account.
- **CSCOAACV/NSCAOVF:** Verify the account opening.
- **HDRP:** Print NSC.
- **CSCOAACM/NSCAMBV:** Modify an NSC account before verification.
- **CSCACM/NSCAM:** Modify the account after verification.
- **CSCCAAC/NSCAC:** Close an account and verify by the supervisor.
- **HPR:** View the report.
- **CSCACM/NSCAM:** Modify a KVP account.
- **CSCCAAC/NSCAC:** Close a KVP account prematurely or on maturity.
- **HCCA:** Transfer a KVP account from one customer to another.
- **HACLITD:** Inquire about the balance in a KVP account.

## Loan Against RD Account Menus

- **RDCAOLARD/RDHWAO**: Open a loan account against RD.
- **CAOMLARD/RDHWAMB**: Modify the loan account before verification.
- **CACMLARD/RDHWAMAV**: Modify the loan account after verification.
- **CAOVLARD/RDHWAVF**: Verify the loan account.
- **LARDD/RDHWDP**: Disburse the sanctioned loan amount.
- **HLAUPAY**: Make unscheduled payments (bullet and monthly installment loans).
- **HLASPAY**: Make scheduled payments (monthly installment loans).
- **HPAYOFF/CAACLA**: Close the loan account and verify the closure.

## Loan Against PPF Account Menus

- **CLPPFAO/PPFLAO**: Open a loan account against PPF.
- **CLPPFAOV/PPFLAVF**: Verify the loan account opening.
- **CLPPFAOM/PPFLAMB**: Modify the loan account before verification.
- **CLPPFAM/PPFLAMAV**: Modify the loan account after verification.
- **CPWTM/PPFWLINT**: Withdraw, disburse loans, and recover interest from PPF.
- **CPDTM/PPFDPLR**: Repay the loan and close the loan account.
- **CPDTM/PPFDPLR**: Verify the loan repayment.

## Office Accounts and Report Menus

- **HIOT**: Inquire on transactions.
- **HIOGLT**: Inquire on GL transactions.
- **HACLINQ**: Office account ledger inquiry.
- **HACLPOA**: Print office account ledgers.

## Interest Inquiries and Reports Menus

- **HAITINQ**: Account interest inquiry.
- **HCUIR**: Customer interest inquiry.
- **HAINTRPT**: Account interest report.
- **HINTTI**: Interest details inquiry.
- **HLINTI**: Inquiry on interest.
- **HIARM**: Interest adjustment.

## Charges Inquiries and Reports Menus

- **HCCI**: Customer-wise charges inquiry.
- **IFD**: Inquire about fee details.
- **CCCSA**: Closed charges for silent accounts.
- **HGCHRG**: General fees.

## Clearing Inquiries and Reports Menus

- **HPICSL:** Print inward clearing statement.
- **HMICZ:** Print inward clearing validation report.
- **HREJREP:** Clearing rejection report.
- **HINWREMI:** Inward remittance details report.
- **HOUTREMI:** Outward remittance details report.
- **HOIQ:** Outward clearing instrument inquiry.
- **HTRFTOPC:** Transfer file to PC.

## Loan Account Inquiries and Reports Menus

- **HCULA:** Customer loan accounts report.
- **HLNGI:** Loan general details inquiry.
- **HLACLI:** Loan ledger inquiry.

## Customer Inquiries and Reports Menus

- **HACS:** Account selection.
- **HACSP:** Account selection and print.
- **HACCBAL:** Account balance components.
- **HACCBALI:** Account balance inquiry.
- **HACLI:** Account ledger inquiry.
- **HABMR:** Account below minimum balance report.
- **HACLPCA:** Account ledger print.
- **HCUACC:** Customer account details.
- **HCRV:** Customer search.
- **HCUDET:** Inquire on general details of a customer.
- **HACI:** Signature verification.
- **VSPH:** View signature and photograph list.

## Cheque Book and Reports Menus

- **HCHBI:** Cheque book issue inquiry.
- **HISAI:** Inventory split and inquiry.
- **HIIA:** Inventory inquiry (all).
- **HIMI:** Inquire on inventory movement.
- **HISI:** Inquire on inventory.

## Other Inquiries and Reports Menus

- **HBR:** Balancing report.
- **HQBR:** Quick balancing report.
- **HPR:** Print report.
- **HISTR:** Inter sol transaction report.
- **HISAR:** Inter sol audit report.
- **HEXCPRPT:** Exceptions report.
- **HFINRPT:** FINRPT report generation.
- **HGR:** General report.
- **HPDB:** Day book printing.
- **HSPRG:** Generate stop payment register report.
- **HSCWRPT:** Shroff cash report.
- **CATREP:** Accounts transfer report.
- **HMR:** Monthly/yearly statistical report.
- **CSCB:** Scheme balances.
- **CNSR/HNSR:** Monthly/yearly nomination statistical reports.
- **HMEMOPAD:** Memo pad maintenance.

## Deposit Inquiry Menus

- **HACDET:** Account details.
- **HGDET:** General details.
- **HRELACI:** Renewed account inquiry.
- **HPLIST:** Pending installment list (Recurring Deposit).
- **HCUMAT:** Customer accounts maturities.
- **HCUTD:** Term deposit of the customer.
- **HDTRS:** Deposit transactions report summary.
- **HRENHIST:** Term deposit renewal history.
- **HTDSIP:** Tax report options.
- **HTDSREP:** Customer-wise TDS report.

## Transactions Inquiries Menus

- **HFTI:** Financial transaction inquiry.
- **HFTR:** Financial transaction report.
- **HTCPIAE:** Teller cash position inquiry (employee).
- **HTCPIAC:** Teller cash position inquiry (currency).
- **HOIC:** Outward cheques inquiry.
- **HABI:** Balance inquiry.
- **HACSBIO:** Account shadow balance inquiry.
- **CNSTRP:** Transactions report.

## Savings Account Inquiries Menus

- **CATREP:** Accounts transfer report.
- **CCHQREP:** Cheques report generation.
- **CMITMA:** Minor to major report.
- **CRVACC:** Dormant accounts revived report.
- **CSIREP:** Silent account report.
- **CAFUREP:** Account freeze and unfreeze report.
- **CWAREP:** Welcome kit account report.
- **CWDREP:** Report of SB withdrawals above Rs.10,000.
- **HACDET:** Account balance details.
- **CNAC:** Old account details lookup.
- **HACCDET:** General account details inquiry.
- **HAFSM:** Account freeze/unfreeze.
- **HSSII:** Inquire on standing instructions for maintenance.
- **HSIREPTS:** Standing instructions reports.

## Day End Finacle Menus

- **HFTI:** Financial transaction inquiry.
- **HSVALRPT:** SOL VAL reports.
- **HSCOD:** Change date (Day End).
- **HSOLCOP:** SOL closure.
- **HSCOLD:** SOL closure for the last day.
- **HSSI:** Inquire on SOL status.