

Aadhaar Software Iris Issue and Solution v3.3.4.2/182-3

How to Resolve the Aadhaar Iris Device Connection Issue

Experiencing issues with your Aadhaar Iris device? Follow these simple steps to resolve connectivity problems and get your device running smoothly. This guide is specifically designed for version v3.3.4.2/182-3 of the Aadhaar software.

Steps to Connect Iris Device

1. **Connect Iris Device:**
 - Ensure your Iris device is properly connected to your computer.
2. **Go to Device Manager:**
 - Press Win + X and select Device Manager from the menu.
3. **Select RYIOSensor Device:**
 - In the Device Manager window, locate and click on RYIOPSensor Device.
4. **Right-Click on RYIOSensor:**
 - Right-click on RYIOSensor to open the context menu.
5. **Update Drivers:**
 - Click on Update drivers from the context menu.
6. **Browse My Computer for Drivers:**
 - Select the option Browse my computer for drivers.
7. **Pick from a List of Available Drivers:**
 - Click on Let me pick from a list of available drivers on my computer.
8. **Select CMTECH Imager:**
 - Choose CMTECH Imager from the list of available drivers.
9. **Finish the Update:**
 - Click on Next and then Finish to complete the driver update process.

By following these steps, your Aadhaar Iris device should now be successfully connected and operational. If you encounter any further issues, ensure your software and drivers are up to date.